



How does the Fall Detector work?

The Fall Detector can automatically detect a change in acceleration brought about by a fall. It will then monitor for the subsequent impact associated with a landing.

If you stand up or cover the face of the Fall Detector within 14 seconds, the automatic call will be cancelled. If no cancellation action is taken, then the alarm call will be transmitted and the Careline team will be alerted to assist.

Following a delay of 50 seconds, an alarm call will be activated to the Telecare24 Careline Monitoring Centre via the Telecare24 Careline alarm connected to your telephone line.

Can I raise the alarm myself?

It is possible to raise the alarm in the absence of a fall. This can be done by pressing the face of your Fall Detector to activate your Careline Alarm, placing a call to the monitoring centre on your behalf. The monitoring centre staff will be able to speak with you via the base unit.





Where should you wear the Fall Detector?

The Fall Detector should be worn on your non-dominant hand (the opposite hand to the one you write with). This is to minimise the chances of false alarms that may occur during your daily routine.

Battery Life

The battery life of the Fall Detector is up to 2 years, which can vary dependant on use. This is monitored automatically via the Careline alarm provided along with your Fall Detector, and will send a low battery alert to the Careline team who will then contact you to advise on the next steps.

Is the Fall Detector waterproof?

Your Fall Detector is water resistant which can be worn in the shower, however it should never be fully submerged in a body of water.

Tech Spec | CR2477 Lithium Battery; Water resistant (IP67); Shock Resistant; Hypoallergenic Plastic; Social alarm 869.2125 MHz; Compliant Class 1